

QUALITY POLICY

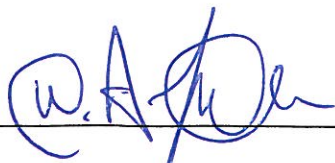
Harlow Group will seek to achieve excellence in all its activities through focussed initiatives. To provide our Customers with products and services that meets and exceeds their expectations through measurable objectives;

- *Improve Yields and On-Time Delivery*
- *Improve Quality of Product and Service to Customer*

To establish a means for systematic and continuous improvement of all aspects of Harlow Group business through ;

- *Making Continuous and Effective Improvement part of the Company Culture.*
- *Committing the Resource required for Continuous Improvement, Review and Monitoring of the Quality Management System and its objectives.*
- *Utilising Statistical Methods to Analyse and Improve the System and Processes.*
- *Promoting Honest and Open Communication, Loyalty, Ownership and Employee Advancement through ongoing Training and Development.*
- *Recognising and Promoting Teamwork*
- *Developing Partnerships with Suppliers and Customers to accelerate Product and Service advancement*
- *Effectively utilising the Quality System as a means to assure "Doing it Right First Time"*

Signed : _____



Managing Director
Harlow Group Ltd.

Date: _____

15/Apr/09