



QUALITY POLICY

Harlow Group provide specialist services in precision sheet metalwork, fabrication, machining and finishing to Customers' specifications and drawings.

It is Harlow Group Policy to provide our Customers with products and services that meet their requirements, including relevant statutory and regulatory requirements, and delivery of products on agreed times and dates

Harlow Group apply Quality Management in all aspects of the business by commitment to:

- *Operating, Maintaining and Improving a Quality Management System that meets the requirements of ISO9001 and AS9100.*
- *Providing a framework for establishing and delivering the Quality Objectives of the business.*
- *Reviewing and improving the performance of the Quality Management System and its objectives.*
- *Ongoing Training and Development.*
- *Continuous Improvement as part of the Company Culture.*
- *Developing mutually beneficial Partnerships with External Stakeholders and Interested Parties including Customers and Suppliers.*

Signed: _____

Ian Herbert
Managing Director
Harlow Group Ltd.

Date: _____

18th Dec '19

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